

VOLARA AND WHISTLE ENABLE MULTICHANNEL GUEST COMMUNICATION IN HOTELS

JOINT SOLUTION ENABLES HOTELS TO ENGAGE WITH THEIR GUESTS THROUGH THE MOST SUITABLE CHANNEL FOR EACH GUEST AND SPECIFIC COMMUNICATION.

No single channel for communications with your hotel's guests is suitable for every guest or message. Now you can engage with your guests where they are in the most convenient way for them. The joint solution from Volara and Whistle enables powerful communications between hotel staff and guests – whether personal or automated, by voice over Amazon's Alexa or text over SMS, Facebook Messenger, or Viber – this joint solution provides the tools needed to provide your hotel's unique brand of hospitality more efficiently and effectively.

BENEFITS INCLUDE

- Seamless cross-channel guest communication. From the guest room to the pool deck, whether automated or live, verbal or written, you can now engage your guests the way they want to be engaged.
- **Drives efficiency in guest service.** Ensure communications with your guests are convenient for your guests and your staff.
- Increases loyalty and net promoter scores. The TripAdvisor reviews are clear and overwhelmingly positive about the power of both text and voice based communications.

ASK YOUR WHISTLE REPRESENTATIVE ABOUT ADDING VOICE CONTROL WITH VOLARA

Volara + Whistle

- Whistle enables text, image, and video communication with your quests before, during and post-stay
- Volara's enables automated and live voice-based communications with your guests from the comfort of their room
- Seamless integration between the two platforms ensures your staff has the tools required to cross over from voice to text
- Valuable integrations with other leading hotel software
- Hospitality grade technology
- · Proven in hotels across the United States
- Detailed Reporting and Analytics



SCHEDULE A DEMO

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